



How I'll Make Sure To Get The Carpet Cleaning I Want, Checklist

(circle the things that are important to you)

- Do my carpets need a freshen up, a deep clean, or restoration? Freshen up / Deep clean / Restoration (Your carpet cleaner should be able to advise you.)
- Do my carpets need a heavy duty vacuum to thoroughly remove all possible dry soils..... YES / NO, I'll do it myself
- Do my carpets need specialist Spot and Stain Treatments..... YES / NO, It's not important
- Do I want the cleaners to move any furniture and replace it after cleaning..... YES / NO I don't want to move it
- Do I want them to apply carpet conditioner to keep my carpet soft and springy. YES / NO, I don't need it
- Do I need Woosafe approved cleaning solutions recommended for wool carpets..... YES / NO, I'm not bothered
- Do I want to renew the original Soil & Stain Retardant treatment to repel stains and soils..... YES / NO, I don't care
- Would I like Speed Drying to get my carpets back in use sooner.... YES / NO, I'm not bothered how long it takes to dry
- Would I like a Final Groom to reset the carpet pile, and improve appearance... YES / NO I don't care if it doesn't look nice as long as its clean
- Would I like the company to guarantee their work? YES / NO I'm not bothered
- Have I checked that the company is not using any common scam tactics such as Bait & Switch, Bumping, Guaranteed Stain Removal, or the Fake Carpet Protector scam? YES, I've checked / NO, I'm not really worried.
- Do I want a really great job done or do I just need to fulfil an obligation? Great job / Doesn't matter
- Have I checked out the company by looking at their website, reading their reviews and checking their experience and skills.
YES, I have / NO, I don't care
- Have I met the people and had a personal visit and quote in writing? YES, I want this / NO I don't think it's necessary.

It may be that ACS carpet cleaning is not a good fit for your needs. That's ok as long as you get what

Score / 14 If you checked and ticked all 14 boxes, you'll be sure you're getting the cleaning you want and you can check this list against the carpet cleaners you consider. Do they provide these things? The lower the score, the more likely you'll be disappointed with the cleaning and the service you receive.